SERVICE HOTLINE

REFERENCE NUMBER: 118/2016

2 June 2016

HISTORICAL COMMUNICATIONS BEING SENT IN ERROR

Clients are advised that due to an internal system change done on Wednesday 1 June 2016, some historical e-mail communications between Market Data and some clients was resent in error.

Clients are requested to ignore any e-mail or meeting requests with an historical sent date.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologises for the inconvenience caused.

JS≣

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Market / Service: JSE Market Data subscribers

Environment(s): Production

Additional Information:

If you have any queries about this announcement, please contact Client Services Centre on: +27 11 520 7777 or <u>customersupport@jse.co.za</u>

Issued By: Tshepo Modise Market Data